

Appointments with Dr Mary Wong

Initial Medical Consultation Face to Face (60 minutes)

Your first appointment is a chance for us to get to know each other and understand your health story. During this consultation, Mary will:

- Review your medical history and any previous test results
- Organise any investigations that may be needed
- Begin early management if appropriate

You'll also have the opportunity to talk about your personal goals and priorities so that together you can develop a plan that suits your needs moving forward.

** From 1 October 2026, the fees for initial complex illness consultations will be charged at a separate rate which new patients will receive an email to detail further. This is due to requiring more time for information gathering and nurse care coordination.

Review Consultations Face to Face or via Video (40 minutes)

When you book your first appointment, you'll also be asked to schedule a follow-up about 6–8 weeks later. This helps prevent long waits between appointments and keeps your care on track.

Please consider the complexity of your situation when booking, so there's enough time to address everything properly. If you feel that you will require more time and your concerns are more complex, please book a **60-minute review**.

Fees

Mary believes in full disclosure and upfront information to help you navigate your medical care, financially.

Please note this is a private billing facility only. All fees must be paid in full on the day of consultation. There is an added processing fee that is charged by Tyro and Automed, which equates to approximately 1.9% of our fee, this is unavoidable. Fee structures are outlined below for clarity. Every effort is made to keep your out-of-pocket costs up to date, but unfortunately, we the exact rebate cannot be guarantee, as it is determined by Medicare.

Extended Medicare Safety Net

The Extended Medicare Safety Net (EMSN) program provides larger rebates to patients to reduce out-of-pocket costs.

How it works: If you've spent a certain amount out-of-pocket in a calendar year on services that attract a Medicare rebate, you become eligible for a higher rebate from Medicare. This includes all family members on the same Medicare card (note: children must be added manually by the head of the family).

Once your out-of-pocket costs reach the Extended Medicare Safety Net threshold within a calendar year, Medicare will give you an extra rebate covering 80% of any further out-of-pocket expenses.

Concession & Family Tax Benefit A Threshold: \$861.20

Non-Concession Threshold: \$2,699.10

You can check your Safety Net balance anytime by calling Medicare or using the MyGov or Medicare app. Please note we are unable to opt you into this service, as it must be done by the individual via your MyGov or Medicare app. More Information can be found at

<https://www.servicesaustralia.gov.au/extended-medicare-safety-net?context=22001>

Dr Mary Wong's Fees (as of 1 July 2026)

	Up Front	Rebate	Out Of Pocket	*EMSN OOP
60 Minutes	\$500.00	\$202.65	\$297.35	\$59.47
40-50 Minutes	\$375.00	\$125.10	\$249.90	\$49.98
30-40 Minutes	\$290.00	\$84.90	\$205.10	\$41.02
20-30 Minutes	\$250.00	\$84.90	\$165.10	\$33.02
10-20 Minutes	\$145.00	\$43.90	\$101.10	\$20.22

*EMSN OOP – out of pocket cost when Extended Medicare Safety Net (EMSN) has been reached.

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For new patients, 60-minute appointments also include at least 1 hour of behind-the-scenes work.

This time is used to review your intake form, questionnaires, letters from other clinicians, and test results. We are also happy to write to your GP with a detailed summary of your assessment and treatment plan.

Specialised care for complex disease involves even more time, training, and coordination, which isn't fully reflected in standard Medicare rebates.

Medicare rebates are designed to give you some financial support for medical care, but unfortunately, they don't cover the full cost of providing comprehensive healthcare. The rebate has not increased in line with the cost of delivering care, especially for longer or more complex appointments.