

Appointments with Dr Mary Wong

Initial Medical Consultation

Face to Face (60 minutes)

Your first appointment is a chance for us to get to know each other and understand your health story. During this consultation, Mary will:

- Review your medical history and any previous test results
- Organise any investigations that may be needed
- Begin early management if appropriate

You'll also have the opportunity to talk about your personal goals and priorities so that together you can develop a plan that suits your needs moving forward.

Initial consultation fee — \$600 in total

\$100 nurse intake fee, paid at the time of booking. This covers our nurse coordinator's preparation of your file — reviewing your intake questionnaire, test results and letters before you arrive — and does not attract a Medicare rebate.

\$500 initial consultation, paid on the day. This attracts a Medicare rebate of **\$207.90**, making your out-of-pocket cost for the consultation **\$292.10** — or approximately **\$58** if you have reached the Extended Medicare Safety Net this year.

This structure reflects the additional time required for information gathering and nurse care coordination in complex illness care.

You are very welcome to send us any information you already have — test results, letters from specialists, and letters from allied health providers — ahead of your appointment, so our nurse can prepare your file and your appointment time is spent on you.

Review Consultations

Face to Face or via Video (40 minutes)

When you book your first appointment, you'll also be asked to schedule a follow-up about 6–8 weeks later. This helps prevent long waits between appointments and keeps your care on track.

Please consider the complexity of your situation when booking, so there's enough time to address everything properly. If you feel that you will require more time and your concerns are more complex, please book a 60-minute review.

Fees

Mary believes in full disclosure and upfront information to help you navigate your medical care, financially.

Please note this is a private billing facility only. All fees must be paid in full on the day of consultation (the nurse intake component of initial consultations is paid at the time of booking). There is an added processing fee charged by Tyro and Automed, which equates to approximately 1.9% of our fee; this is unavoidable. Fee structures are outlined below for clarity. Every effort is made to keep your out-of-pocket costs up to date, but unfortunately the exact rebate cannot be guaranteed, as it is determined by Medicare.

Extended Medicare Safety Net

The Extended Medicare Safety Net (EMSN) program provides larger rebates to patients to reduce out-of-pocket costs.

How it works: If you've spent a certain amount out-of-pocket in a calendar year on services that attract a Medicare rebate, you become eligible for a higher rebate from Medicare. This includes all family members on the same Medicare card (note: children must be added manually by the head of the family). Once your out-of-pocket costs reach the Extended Medicare Safety Net threshold within a calendar year, Medicare will give you an extra rebate covering 80% of any further out-of-pocket expenses.

Concession & Family Tax Benefit A Threshold: **\$861.20**

Non-Concession Threshold: **\$2,699.10**

You can check your Safety Net balance anytime by calling Medicare or using the MyGov or Medicare app. Please note we are unable to opt you into this service, as it must be done by the individual via your MyGov or Medicare app. More information:

<https://www.servicesaustralia.gov.au/extended-medicare-safety-net?context=22001>

Dr Mary Wong's Fees (as of 1 July 2026)

	Up Front	Rebate	Out Of Pocket	*EMSN OOP
Initial consultation (60 min) **	\$600.00 **	\$207.90	\$392.10	\$158.42
50–60 Minutes	\$500.00	\$207.90	\$292.10	\$58.42
40–50 Minutes	\$375.00	\$128.35	\$246.65	\$49.33
30–40 Minutes	\$290.00	\$87.10	\$202.90	\$40.58
20–30 Minutes	\$250.00	\$87.10	\$162.90	\$32.58
10–20 Minutes	\$145.00	\$45.05	\$99.95	\$19.99

*EMSN OOP — out-of-pocket cost when the Extended Medicare Safety Net (EMSN) has been reached.

**The initial consultation fee of \$600 includes a \$100 nurse intake fee paid at the time of booking, which does not attract a Medicare rebate. The remaining \$500 is paid on the day of the consultation and attracts the rebate shown. The Out Of Pocket and EMSN OOP figures for the initial consultation include the \$100 intake component.

There is an added processing fee charged by Tyro and Automed, which equates to approximately 1.9% of our fee; this is unavoidable.

Please note: proposed government changes to credit card surcharge rules are due to take effect on 1 October 2026. These are likely to affect Tyro/Automed processing fees, though how is not yet known — we will update this information once the details are confirmed.

For new patients, initial appointments also include at least 1 hour of behind-the-scenes work. This time is used to review your intake form, questionnaires, letters from other clinicians, and test results — with our nurse coordinator preparing your file before you arrive. We are also happy to write to your GP with a detailed summary of your assessment and treatment plan.

Specialised care for complex disease involves even more time, training, and coordination, which isn't fully reflected in standard Medicare rebates.

Medicare rebates are designed to give you some financial support for medical care, but unfortunately, they don't cover the full cost of providing comprehensive healthcare. The rebate has not increased in line with the cost of delivering care, especially for longer or more complex appointments.